Date: Thursday, 03rd February 2022
Our Ref: MB/SH FOI 5026

Sid Watkins Building
Lower Lane
Fazakerley
Liverpool L9 7BB
Tel: 01515253611
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**Re: Freedom of Information Request FOI 5026**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 21st January 2022.

Your request was as follows:

Can you answer the three questions for each of the below surveys:

1. CQC patient surveys:☐

a. Urgent and Emergency Care ☐

b. Children and Young Peoples Inpatient ☐

c. Community Mental Health☐

d. Adult Inpatient☐

e. Maternity☐

2. NHS PROMs (patient Reported Outcome Measures)for hip and knee replacements

3. NHS National Staff Survey☐

4. Quarterly Staff Friends and Family test (now called National Quarterly Pulse Survey)

5. Patient Friends and Family Test.☐

Can you provide details of your current supplier : ☐

Can you provide details of the current renewal/end date of this contract?

Who is the main point of contact for this contract and their title and contact details?

☐

1. CQC patient surveys:
a. Urgent and Emergency Care - N/A
b. Children and Young Peoples Inpatient - N/A
c. Community Mental Health - N/A
d. Adult Inpatient - CQC National Inpatient Survey - Picker, Annual Contract  - September 22
e. Maternity - N/A

2. NHS PROMs (patient Reported Outcome Measures) for hip and knee replacements  N/A

3.National Staff Survey - Quality Health, end date 2022

4. Quarterly Staff Friends and Family test - Pulse is managed internally.

5. Patent Friends & Family Test - Health Care Communications, 3 years left on contract - October 25

Who is the main point of contact for this contract and their title and contact details? -

The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address above or alternatively email enquiries@thewaltoncentre.nhs.uk asking for your correspondence to be forwarded on.

Please see our response above in blue.

**Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 5026 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

*Mike Burns*

**Mr. Mike Burns, Executive Lead for Freedom of Information**